



Attorney's Docket No.: 02324-019001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Luis Ortiz et al. Art Unit : 2664
Serial No. : 09/267,178 Examiner : Maikhanh Tran
Filed : March 12, 1999
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Commissioner for Patents
Washington, D.C. 20231

SUPPLEMENTAL RESPONSE TO ACTION DATED OCTOBER 2, 2002

In the next to the last paragraph of the response, the first sentence should read:

"The absence of remarks by the applicant in response to any position of the examiner
does NOT represent a concession by the applicant with respect to that position."

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I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

March 6, 2003

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